

21.3.2020

- Align with and support in-country **Ministry of Health** policy, strategy and national directives.
- Seek technical support from in-country **WHO** and **UNICEF** offices as necessary.
- Coordinate with the in-country **Health** and supporting **Clusters**.
- Be guided by and implement responses in alignment with **Concern Worldwide Global Health Policy 2019** and accompanying Health Strategies: MNCH (2018-2022); Nutrition (2019-2022) and WASH (2016-2020).

Health Policy Aim: Concern will contribute to a reduction in mortality and morbidity rates and to improved health security for all.

In general, both in emergency and development contexts, **Concern** will undertake **the role of service** provider or being directly operational **only as a last option**, although this will be more frequent in emergency response. It is our preference to collaborate and work alongside local implementing partners, building their capacity for service delivery.

DO's for Coronavirus / COVID-19 Prevention – 4 essential steps:

1. Regular Hand Washing (with soap and water, thoroughly for at least 20 secs).
2. Avoid touching eyes, nose and mouth with unwashed hands.
3. Respiratory Hygiene (cough / sneeze into a tissue, or your elbow / sleeve, and dispose the used tissue immediately in the nearest waste bin. Wash your hands as soon as you can after.
4. Social / Physical Distancing (keep at least 1-2 meter / 3-6 feet between yourself and others during this outbreak; Stop handshaking, hugging and social kissing).

DON'Ts for Coronavirus / COVID-19 Prevention – essential actions:

1. **DO NOT** shake hands, or make non-essential close contact with people if possible during this outbreak.

2. If you have fever, cough and breathing difficulty, inform your Concern line manager, seek medical care early but **DO NOT** go to the hospital or health centre. Call and follow the directions of your doctor, hospital or local health authority. Support most at risk populations to do this also.
3. **DO NOT** spread rumours or misinformation on Coronavirus / COVID-19, and **DO NOT** stigmatize people infected & affected. Learn the Facts from evidence informed, reputable sources*.

Why is this important? A global united, collaborative, coordinated response is essential to help interrupt Coronavirus / COVID-19 transmission to end this pandemic and its impacts soonest.

Taking action at a personal, family, community and country level can make a difference to end this Coronavirus / COVID-19 outbreak

It is vital to support frontline Health Workers, local Health Authorities and all support staff and teams responding to this pandemic. This includes Concern staff and all partner staff.

In line with **Concern's Policy Statement (2015)**, our mission is to help *people living in extreme poverty* firstly, and to support the essential and frontline personnel, bodies and institutions protecting our target population from Coronavirus / COVID-19, and responding to this emergency as the crisis unfolds, until it is over.

Our humanitarian identity is central to our work (Concern Worldwide Strategy, 2016-2020).

Key Resources: World Health Organization / WHO

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

CDC / Centers for Disease Control and Prevention

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

The Sphere standards and the Coronavirus response (29 February 2020)

<https://bit.ly/33lYf0M>

***Source from your Ministry of Health, WHO and UNICEF in-country firstly, and coordinate with local implementing partners.**

CONCERN
worldwide

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